



ONTARIO
MEDICAL GROUP
MANAGEMENT
ASSOCIATION

*Supporting health care leaders
in clinic management*



49th Annual Conference of the OMGMA

September 13-15, 2017

Deerhurst Resort, Huntsville, Ontario

Success STARTs With You!

PRELIMINARY Conference Agenda

Wednesday, September 13, 2017

8:15 to 10:15 a.m.	Exhibitors set up in the Vendor Showcase
10 to 11:30 a.m.	Delegate registration Visit Vendor Showcase
10:30 to 11:30 a.m.	Newbie networking! Welcome our conference first-timers and new members! Everyone is welcome to join the OMGMA Executive for refreshments.
11:30 a.m. to 12:30 p.m.	Lunch
12:30 to 12:45 p.m.	Welcome and opening remarks
12:45 to 1 p.m.	Parade of Stars
1 to 2 p.m.	Presentation by one of the stars of Canada's Walk of Fame (Surprise celebrity guest!)
2 to 2:45 p.m.	Break with refreshments / visit Vendor Showcase
2:45 to 3:45 p.m.	Health and Safety Reporting Obligations with Shelly Hurry In 2015, the Workplace Safety and Insurance Board approved 222 Lost Time Injuries (LTI) for Schedule I Professional Offices in Ontario. The Occupational Health & Safety Act prescribes mandatory internal and/or external reporting obligations of the Internal Responsibility System for Workplace Violence, Workplace Harassment, Death/Critical Injuries, Occupational Injuries, and Occupational Illnesses. Shelly is a consultant with the Public Services Health and Safety Association, a Canadian Registered Safety Professional and a Certified Health & Safety Consultant with 18 years of experience. She will outline the who,

The brightest stars are those who shine for the benefit of others.

	what, where, when, why, and how of an Incident/Accident Reporting Program. Bring your questions! And leave with a sample Incident/Accident Reporting Prevention Program.
3:45 to 5:30 p.m.	Free time / check in to guest room
5:30 to 7 p.m.	Dinner
7 to 8 p.m.	Astrology Mixology We'll start with a presentation by Leslie Traill – just know your Zodiac sign and prepare to have fun! You'll leave with new insight about yourself and the people you spend personal and professional time with. Leslie is an author, speaker, TV personality, and certified practitioner in neuro-linguistic programming (NLP). She is well known in the fields of astrology, meditation, and coaching. Then... Mixology Challenge! Prepare for (friendly) battle! Your group's battle station will consist of bar mix, garnishes, and liqueurs – create the ultimate celebratory conference cocktail (or mocktail) to win!
8 to 9 p.m.	

Thursday, September 14, 2017

7:30 to 8:30 a.m.	Breakfast available in Eclipse Restaurant
8:30 to 9:45 a.m.	Stars, Steadiers, Strugglers, and Stinkers with David Hartley Everyone you work with fits into one of these four categories. Learn how best to lead each of these groups, where to invest most of your time, and a couple of valuable tools to make it easier. Through his company, Nonprofit Help, David has enthusiastically trained more than 20,000 leaders during the past nine years. He carries the Canadian Risk Management designation from the U of T.
9:45 to 10:30 a.m.	Break with refreshments / visit Vendor Showcase
10:30 to noon	Social Media, Medical Offices, and Legal Issues with Kate Dewhirst It seems everyone from tweens to grandparents is on social media. What does that mean for your practice? What rights do medical offices have to restrict a patient's use of a smartphone in an appointment? Can patients record conversations without consent? What can an office manager do if patients post photos or videos taken in the clinic environment to YouTube or Instagram or Facebook? Is it slander if a patient provides a poor rating on rateMDs.com? Are clinical staff allowed to be "friends" with patients on social media platforms? Kate will answer these questions and more. She is a lawyer with a mission to make legal theory understandable, accessible, and fun. She serves the health care sector helping clinicians and administrators feel confident by giving them timely and practical legal advice.
Noon to 12:45 p.m.	OMGMA Annual General Meeting and election of the Executive
12:45 to 1:30 p.m.	Lunch
1:30 to 2:30 p.m.	CALM: The Keys to Reducing Stress for Leaders who Shine with Denise Marek Want less stress, more fun, and greater success at work? Using proven and practical steps designed to significantly improve the lives of leaders, Denise will guide you through her process for eliminating worry and cultivating inner peace. Denise is a TV host, speaker, and author best known for her expertise in helping people manage their worry. Denise's international client base includes everyone from senior management teams to government agencies and school boards. Using her CALM methodology, Denise helps workplaces eliminate worry and systematically change attitudes, actions, teamwork, communication, and relationships.

2:30 to 3 p.m.	Break with refreshments / visit Vendor Showcase
3 to 4 p.m.	Q&A with the CMPA with Dr. Dennis Desai Dr. Desai is Senior Physician Advisor, Quality Improvement and eHealth for the Canadian Medical Protective Association (CMPA). After a brief description of CMPA services, he will take your questions about topics such as risk management, conflict between physicians, privacy breaches, and EMR pitfalls. Bring your burning questions!
4 to 4:30 p.m.	Prize draw with vendors (must be present to win)
4:30 to 6:30 p.m.	Free time then head to the beach
6:30 to 7:30 p.m. 7:30 to 9:30 p.m.	BBQ dinner Dancing under the stars, beach party, and bonfire. We supply the flip flops!

Friday, September 15, 2017

7:30 to 8:30 a.m.	Breakfast available in Eclipse Restaurant
8:30 to 9:40 a.m.	An Introduction to Indigenous Cultural Awareness with Gertie Beaucage Ontario has the highest number of Indigenous people in Canada, and last year the provincial government announced mandatory Indigenous cultural competency and anti-racism training for every employee in the Ontario Public Service. People working in healthcare are not always aware of how to provide culturally safe care to these clients. Gertie Beaucage, of the North Simcoe Muskoka Aboriginal Health Circle, was raised at Nipissing First Nation and is a member of the Bear Clan. She works as a consultant and Elder for various communities. This session, which we hope to present outdoors, will introduce Indigenous history and culture and what we can do in our clinics to promote cultural awareness and safety.
9:40 to 10 a.m.	Quick bio break
10 to noon	Learning From Our Own Stars A series of presentations by OMGMA members who have successfully tackled a challenge, implemented new technology online or in the clinic, created an efficient system, etc.
Noon	Conference wrap up and “Stay and Share” networking over lunch (or grab a boxed lunch for the road)